



Magellan Health Opens 24-hour Crisis Line for Individuals Impacted by the Elementary School Shooting in Uvalde, Texas

May 25, 2022

Consultation and resources available at no cost to Superior HealthPlan members and local community

FRISCO, Texas – May 25, 2022 – [Magellan Health, Inc.](#) today announced that it has opened a complimentary 24-hour crisis line for individuals impacted by the elementary school shooting that occurred in Uvalde, Texas on Tuesday. The line is available to all Superior HealthPlan members and the local community.

The toll-free number to access free, confidential consultation services is 1-800-327-7451.

“The mental health and emotional wellbeing of individuals throughout Texas is of great concern to us at Magellan as we all try to make sense of this unimaginable and tragic incident,” said Derrick Duke, chief executive officer, Magellan Health. “This is heartbreaking for everyone in our community, which is why our clinicians are ready to listen to those who might need support as a result of this horrific event.”

“We want to offer our deepest condolences to those impacted by the senseless act of violence that took place in Uvalde. Our hearts and prayers are with our employees, members, providers, and the entire Uvalde community during this difficult time,” said Mark Sanders, president and CEO, Superior HealthPlan. “As our members cope with these tragic events, we want to encourage them to utilize Magellan’s consultation services.”

Magellan confidential consultation services are offered at no charge to the community to assist individuals as they work to cope with the feelings of fear, sadness, anger, or hopelessness related to these kinds of incidents. Crisis line callers may also seek information and guidance to other available resources, such as community-based support.

Tip sheets with resources specific to trauma and steps towards recovery can be found on Magellan Health’s website [here](#).

- How to cope after a traumatic event: [English](#) | [Spanish](#)
- Helping children cope after a traumatic event: [English](#) | [Spanish](#)
- Supporting employees during traumatic events: [English](#) | [Spanish](#)

[Magellan Health, Inc.](#) is a leader in managing complex population health, concentrating on all areas across healthcare and pharmaceutical management. Specializing in healthcare services, including behavioral health counseling and support, to millions of individuals across the country, Magellan opens its crisis lines during events such as this to help support the local community as it responds, reacts and rebuilds.

Founded in 1999, [Superior HealthPlan](#) is a managed care company that delivers quality healthcare throughout Texas. Committed to transforming the health of the community, one person at a time, Superior supports active local involvement in all 254 Texas counties with nearly 4,000 employees in 7 offices throughout the state. Superior is a wholly-owned subsidiary of Centene Corporation, a leading healthcare enterprise that is committed to helping people live healthier lives. More information on Superior can be found at [www.SuperiorHealthPlan.com](#).

(MGLN-CSH)

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